## 1. Know Your Device

**Contents:**
- Digital Weight Scale
- 4 AA* Alkaline Batteries
- Instruction Manual

**Unit:**
- Display
- Unit: **Display**
- Battery cover
- Battery symbol
- Transfer symbol
- d:

### 2. Before Taking a Measurement

#### 2.1 Wireless Function

Before use, thoroughly read the instruction manual included with the Telehealth service receiver (in some cases, receiver maybe your smart phone) being used with this digital weight scale for instruction about your Telehealth service receiver.

#### 2.2 Select the weight metric “kg” or “lb” when the scale is designed to connect to specific Telehealth service receiver. This OMRON digital weight scale is designed to connect to specific Bluetooth® Smart receivers, and is not guaranteed to connect to all Bluetooth Smart compatible devices and Telehealth service receiver. “OMRON Healthcare, Inc., shall not be liable for loss of use or any other special, incidental, consequential or indirect costs, expenses or damages due to improper use of this scale.”

#### 2.2 Select the weight metric “kg” or “lb” when the power is off.

#### 2.3 Battery Installation

1. Remove the battery cover on the back of the unit.
2. Insert 4 AA* batteries as indicated in the battery compartment.
3. Close the battery cover.

### 2.4 Connect the device to the Telehealth service receiver

As soon as you insert the batteries, the transfer symbol (\( \text{\textsuperscript{\text{\textregistered}}} \)) and “OK” symbol will blink on the display.

When the display shown above does not appear, see “Connecting failure,” in section 6.2 first.

To retry connecting the Telehealth service receiver, remove batteries and insert them again. Then start with section 2.4 again.

#### 3.1 Place the unit on a hard and flat surface.

**Note:**
Do not place the unit on a cushioned surface such as a carpet or a mat.

#### 3.2 Step onto the unit when the power is off.

When you step onto the unit, the power automatically turns on.

**Notes:**
- Remain still during the measurement.
- Try to measure your weight at the same time each day for consistency.

### 3.3 Stand on the unit, nothing is displayed.

#### 3.3.1 Remove the battery cover on the back of the unit.

**Note:**
Do not place the batteries in the correct direction. If the batteries are wron

3. Step onto the unit when the power is off.

When you step onto the unit, the power automatically turns on.

**Notes:**
- Remain still during the measurement.
- Try to measure your weight at the same time each day for consistency.

### 4. Transfer the Data

As soon as the data is transferred, the device will be transferred automatically as below.

The unit will automatically turn off after 10 seconds without any operations.

### 6. Error Messages and Troubleshooting

#### 6.1 Error Messages

<table>
<thead>
<tr>
<th>Cause</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Connecting failure.</td>
<td>Refer “Connecting failure. The data is not being transmitted.” in section 6.2.</td>
</tr>
<tr>
<td>Batteries are low.</td>
<td>Replace the four batteries.</td>
</tr>
<tr>
<td>Device error.</td>
<td>Contact your Telehealth service provider.</td>
</tr>
<tr>
<td>Err</td>
<td>Movement during measurement. Do not move unit until measurement is completed.</td>
</tr>
<tr>
<td>Err</td>
<td>Malfunction during auto-calibration.</td>
</tr>
<tr>
<td>Err</td>
<td>Connecting failure. Refer to Section 6.2.</td>
</tr>
</tbody>
</table>

#### 6.2 Troubleshooting

**Problem:**
- Even if you step onto the unit, nothing is displayed.
- The display of the scale is not being transmitted.

- **Err** is on the screen after power is turned off.

- The unit will automatically turn off after 10 seconds without any operations.

**Cause:**
- Batteries are not installed correctly.
- Batteries are installed with the wrong direction.
- Batteries are weak.
- Batteries are not installed.
- Batteries are not installed correctly.
- Batteries are installed with the wrong direction.
- Batteries are weak.
- The receiving device is too far away from the device.
- The application on the receiver or destination device is not ready.

**Correction:**
- Insert the batteries.
- Place the batteries in the correct direction.
- Replace the batteries with new ones.
- Check the application on the screen after checking the connection, and contact your Telehealth service provider.

To retry connecting the Telehealth service receiver, remove batteries and insert them again. Then start with section 2.4 again.
8. Specifications

Product description Digital Weight Scale

Model HN-290

Display Approximately 41 (H) × 415 (W) × 360 (D) mm

Battery Life Approximately 1 year (when used once per day)

Power Supply 4 "AA" alkaline batteries (LR6)

IP Classification IP68

Display 10 to 100 kg with an increment of 0.1 kg

Model HN-290T

Safety note Warning: The device is not supplied with a power cord and must be connected to a suitable power source.

9. FCC/CIS/IEC Statement and Trademarks

FCC CAUTION

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment and meets the FCC radio frequency (RF) Exposure Guidelines in Subpart J of Part 15 of the FCC rules. This equipment has not been tested for exposure with accessories or cables other than those specified by OMRON Healthcare Co., Ltd. Used accessories or cables may not comply with FCC RF exposure guidelines and result in compliance with the FCC RF Exposure Guidelines.

10. Limited Warranty

Your HN-2907 Digital Weight Scale excluding batteries, is warranted to be free from defects in materials and workmanship arising within 2 years from the date of purchase, when used in accordance with the instructions provided with the scale. The above warranty extends only to the original retail purchaser. We will, at our option, replace or repair any defective component without charge, provided that you return it postage prepaid. We reserve the right to use reconditioned parts in servicing your scale.

11. Guidance and Manufacturer’s Declaration

OMRON Digital Weight Scale

Guidance and manufacturer’s declaration – electromagnetic immunity

OMRON Digital Weight Scale is intended for use in an electromagnetic environment specified below. The customer or the user of this OMRON Digital Weight Scale should be aware that it is used in such an environment.

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